



MAINTENANCE TECHNICIAN OF THE YEAR

Must have six months of experience to be considered for this award

Name of Nominee: _____

Management Company: _____

In this section below, please mark an “x” next to the correct answer

1) How many years has this Technician been employed in the apartment industry?

- ___ 1 year
- ___ 2 – 4 years
- ___ 5 – 7 years
- ___ 8 + years

2) How many years has this Technician been in their Present Position?

- ___ 1 year
- ___ 2 – 4 years
- ___ 5 – 7 years
- ___ 8 + years

3) Designations Earned (check all that apply)

- ___ CAM Year _____
- ___ NALP Year _____
- ___ CPM Year _____
- ___ CAMT Year _____
- ___ Other, please list _____

4) Does this Technician have their EPA /CFC Certification

- ___ yes ___ no

5) Has this Technician been involved in IAA or participated in property projects related to IAA within the last year? (Please mark an “x” next to all that apply)

___ Committee Involvement (Please list Committee(s))

_____ Attended an Education Seminar
How Many: _____(0-5) _____(5 – 10) _____(Over 10)

_____ Attended Annual IAA Convention

_____ Maintenance Mania

6) Number of units at their property?

_____ 1 – 100

_____ 101- 250

_____ 251- - 750

_____ Over 750

_____ Multiple sites

_____ Government subsidized _____ Conventional _____ Both

Please complete the following questions on a separate sheet of paper (neatly typed)

7) Please give an overview of this technician's job responsibilities?

8) How does this technician control maintenance costs?

9) Provide an example of how this technician has played an important part of resident retention?

10) Explain their knowledge and skills pertaining to maintenance.

11) Give Examples of exemplary customer service this candidate has shown to the residents.

12) Why do you feel this person should be considered for this award?

PLEASE RETURN TO IAA BY AUGUST 15, 2010

When completing the enclosed form, please include the following:

- **Typed or clearly printed responses**

Please mail entries to

IAA Awards Committee • 9100 Keystone Crossing, Suite 725 • Indianapolis, IN 46240